

## Old Polyethylene



## New Copper



## Courtesy Notice:

To improve the existing infrastructure, Otay Water District staff will upgrade a polyethylene water service line to copper. Normal working hours are between 7 a.m. & 4 p.m.

**Dates:**     /     /

**to:**         /         /



*Dedicated to Community Service*

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(619) 670-2222 or  
[otaywater.gov](http://otaywater.gov)



# Polyethylene Service Replacement Upgrade Project



# Pro-Active Polyethylene Service Line Replacement Program

**In an effort to provide safe, reliable and high-quality drinking water to customers**, the Otay Water District will upgrade water service lines in your neighborhood. The Polyethylene (poly) Service Line Replacement Program is important and an effective preventative program of replacing older water service lines before they fail, helping to avoid significant repair activity.

The current service lines being replaced are black poly pipes that were commonly used and installed more than 30 years ago. These poly lines are prone to frequent unexpected failures and the District will replace the poly pipe with a more durable copper service line. Although there will be construction and disruptions in the area, during replacement activity, the District will work to minimize these disruptions as much as possible. While driving through work zones, the District advises area residents to use caution and observe any traffic control signs.

Service disruption will be kept to a minimum of one to two hours, barring any unforeseen delays or circumstances. District staff will notify affected customers one hour prior to having service shut off and inform them when service is restored.

The District will restore any disturbed area to its original condition.



*Trenchless replacement with copper lines*



*Excavating to expose water main line to replace poly service*



*Temporary asphalt*

The District's paving contractor will place temporary asphalt in excavated locations and permanently pave the area once the project is complete.

**Questions?**  
**Please contact us at**

619-670-2222

[customerservice@otaywater.gov](mailto:customerservice@otaywater.gov)

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